

Job Title:	(Senior) Business Intelligence Developer	Job Category:	Business Intelligence
Department/Group:	Business Intelligence	Job Code	CONBI180901
Location:	Johannesburg, South Africa	Travel Required:	Yes
Level/Salary Range:	Market related	Position Type:	Full - time
HR Contact:	wilma.moolman@digitata.com	Date posted:	September 7, 2018
Will Train Applicant(s):	Limited	Posting Expires:	September 18, 2018
Reporting to:	Manager, Business Intelligence		
Applications Accepted By:			
E-MAIL: wilma.moolman@digitata.com Subject Line: BI Specialist Job code - CONBI180901 Attention: Wilma Moolman: HR		Please provide the following details along with your CV: <ul style="list-style-type: none"> · Highest university qualification earned · Year of completion · University from which you graduated · First year (year only) of formal employment · Number of years working with Tableau · Years in management or specialist position · Number of companies worked at in career 	
About Digitata			
<p>Digitata Limited is an Africa-based multinational technology company that is focused on intelligently transforming pricing, customer journeys and mobile network management. This enables mobile operators, network vendors, brands and agencies to offer their customers greater value and enhanced customer experiences. This vision is achieved through the application of Machine Learning (ML) and Artificial Intelligence (AI) across our range of products and services.</p> <p>Digitata Limited is a subsidiary of 4Sight Holdings Limited, a JSE listed international technology holding company that focuses on investing in Industry 4.0 companies.</p> <p>Digitata headquarters are based in Mauritius, with the development, operations and technical support centre in South Africa. Digitata employs more than 130 skilled employees and has regional offices in Panama and UAE. We also have a local presence in Canada, Malaysia, Mexico, New Zealand, Spain and USA.</p> <p>Digitata has a global customer base and our products have been deployed across the globe and been used by millions of subscribers.</p> <ul style="list-style-type: none"> • Digitata intelligently transforms customers to use voice, data and digital services to increase service revenue by creating more loyal customers in competitive emerging markets. • We intelligently optimise pricing of products and services, transforming your customers' digital journey to deliver a return on investment across the MNO environment. • We enable connected consumers to become digital consumers in order to live a modern connected life. 			

Job Description

Role Overview

The senior BI Developer is responsible for the ownership, design, development and quality of reporting and dashboard deliverables as set out by management. These deliverables may pertain to new development or maintenance of existing reports and dashboards. The expert use of Tableau is key. The candidate must have a willingness (even eagerness) to travel **internationally** for periods of one (1) week every few months. The candidate will have the ability to successfully achieve goals working with colleagues scattered in different time zones globally.

Responsibilities will include:

- Develop reports and visual, interactive dashboards using Tableau
- Manage a repository of re-usable data visualization templates and views
- Work collaboratively with other teams and business stakeholders to understand their analytical needs and provide insightful reporting solutions
- Communicate and present reports/dashboards in a clear and professional manner
- Provide data that is accurate and reliable
- Work effectively on multiple priorities of various customers and stakeholders both internally and externally to the organisation
- Develop and execute database queries using SQL to perform analysis and validation of report accuracy
- Gain an in-depth understanding of the data and operational environments
- Investigate, analyse, modify and troubleshoot existing reports as well as creating additional enhancements and new reports
- Work closely with peers and management in an Agile environment both in the development team and cross-functionally
- Provide estimates on work to be completed
- Keep abreast of changing and emerging technologies and techniques in BI
- Complete projects and associated phases in time and within budget
- Maintain compliance to standards
- Investigate, analyse and document reported defects and additional enhancements
- Create and maintain technical documentation and report specifications using defined technical documentation templates
- Become the Tableau “Champion” within the organisation
- Perform related duties as assigned.
- Automate and optimise analytical methods
- Present, educate and promote internally and externally

About the candidate

QUALIFICATIONS AND EDUCATION REQUIREMENTS

All relevant B.Sc/B.Com degrees or an insane skill set level based on past experience

PREFERRED SKILLS

- Expert-level Tableau skills
- Fluency with SQL (Postgres and Big Data technologies)
- Expert-level Microsoft Excel skills
- Familiarity with statistics and data mining methodologies. This is necessary to develop and justify modelling techniques.
- Familiarity with customer marketing strategies is preferable
- Ability to visualise product performance
- Excellent communication skills and ability to interface with executive-level staff (both internally and externally) Familiarity with customer marketing strategies is preferable
- Ability to lead discussions and direct engagement activities
- Strong documentation and report writing skills
- Business acumen

Experience

- At least five (5) years of practical BI experience
- Minimum two years of Tableau usage experience at an advanced level
- Minimum two years of management/specialist experience
- Proven analytical experience in a dedicated analytical or technical marketing environment
- Not a prerequisite, but it will work in your favour if you have an interest or background in telecoms, and have been involved in the running of promotions and direct marketing campaigns to increase subscriber usage numbers and revenue

Desired Character Traits

- Easy going
- Problem solver
- Professional
- Tenacious
- Adventurous

Working hours and Travel opportunities

- Flexible working hours
- Very flexible about working from home post probation period (3 months)
- Standard working hours (40 hours per week), but overtime may be expected (you will have colleagues in New Zealand)
- Travel is expected, typically short international trips for 3 to 5 days every 3 to 4 months

ADDITIONAL NOTES

Bonuses are payable annually in both cash and equity format and are based on company and individual performance.